

# Mission

Groupe Mutuel is a reliable, efficient and modern insurance partner.



Insured. Right now.

## Partners

### Clients

Groupe Mutuel and its staff aim to give their insured members and clients full satisfaction. They create a climate of confidence and close ties by offering appropriate solutions to the needs of each and every one.

### Healthcare providers

Groupe Mutuel maintains open and constructive relationships with its healthcare partners while safeguarding the interests of its clients, with regard to quality and costs.

### Employees

With a focus on the personal development of each employee, Groupe Mutuel makes every effort to maintain a strong corporate culture and ensure that all of its staff, at all levels, benefit from a quality environment in a climate of trust and from appropriate training for the needs of its partners. To better respond to our partners, our staff is encouraged to develop respect, a sense of initiative and the ability to innovate.

### General public

Groupe Mutuel subscribes to a liberal approach and philosophy in all of its actions. On that basis, it has an ethical, economic and social responsibility. By regularly providing constructive proposals, Groupe Mutuel is considered a key player in the insurance industry.

## Efficient

Groupe Mutuel is founded on a clear, flexible and dynamic organisation. Its work processes must respond to the challenges which characterise our working environment or anticipate them at the human, political, economic or technological level. Groupe Mutuel is committed to high criteria of speed and quality and to a continuous improvement strategy. It makes every effort to develop benefits and related jobs so that these become reality and are implemented in the long-term. It monitors the efficiency of its organisation (whether in terms of structure or employee management) and manages diverse and competent distribution networks.

## Modern

Groupe Mutuel uses the most recent technology and advanced management tools for the benefit of its partners. It pays continuous attention to the market and to changing requirements in order to offer innovative products and solutions. It takes into account long-term development requirements and operates in a socially and ethically responsible manner.

## Solid

Groupe Mutuel has based its strategy on sustainable growth. It manages its business and projects in order to be able to meet its commitments at all times. Its financial situation in all fields is solid and its risk management is elaborate and efficient.

## Insurance

Groupe Mutuel provides the whole range of individual and corporate insurance, in the fields of healthcare, occupational benefits, life insurance and patrimony. It pays close attention to the development of every new activity sector, seizes opportunities and is able to offer innovative services and products at all times.



Health®



Life®



Patrimony®



Corporate®